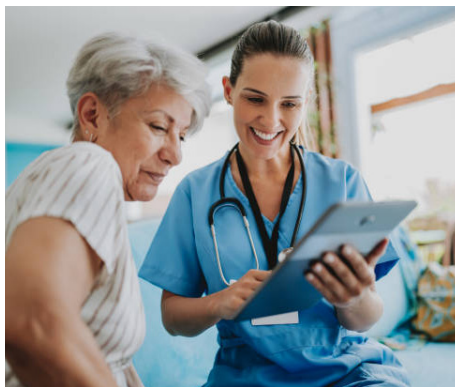




## ENHANCE PATIENT CARE EXPERIENCES

Improving patient care experiences is top of mind for many organizations. From advancements in Electronic Medical Records (EMRs/EHRs) to telemedicine, enabling higher quality patient care is driving change. Smart City solutions offer speed, reliable connectivity, and security at scale for healthcare organizations.

- Fast data transfer for large medical files
- Real time access to view patient records
- Enable “patient centered” communications



According to recent research

# 80%

of patients prefer to use digital channels to communicate with healthcare providers

# 65%

of patients used telehealth services



Sources:  
1 Latest Healthcare Communication Statistics: Comprehensive Guide for 2025  
2 Healthcare DDOS attacks what you need to know to best protect your organization



# ADVANCING HEALTHCARE OPERATIONS

The Healthcare industry is driving wide scale digital transformation because doctors, clinicians, researchers, and other healthcare providers need to access medical data, easily share treatment plans, improve collaboration, and more. Having robust, secure, and reliable solutions is central to high quality healthcare.

Smart City solutions offer speed, reliable connectivity, and security at scale for healthcare organizations.

- Securely view or transmit patient records
- Accelerate transcriptions services
- Enable telehealth, webchats, and other digital communications

## FACTS AT A GLANCE

Healthcare is among the most targeted industries, accounting for 15.6% of DDoS attacks in 2023. The cost of downtime can add up quickly, with Radware finding an average cost of \$6,130 per minute, or \$367,800 per hour.

For over 20 years Smart City has proudly served healthcare providers in Central Florida and Space Coast.

- Specialized Treatment Facilities
- Medical Practices
- Urgent Care
- Imaging/ Screening
- Assisted Living/Memory care
- Hospital Systems
- Outpatient Care

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